



Technical Services Group

A few of the services that we offer...

IT Infrastructure Reviews

IT infrastructures have a tendency to evolve over a period of time rather than be actively developed in-line with a set of strategic principles and concepts. Our reviews present a detailed report to IT Management on the overall infrastructure including Networks, Infrastructure Servers, Storage, Mobile Working, Firewalling, DMZ, Internet and Security. The report will contain information on weak/strong points within the design and recommendations on areas in need of improvement. The review is carried out by interviewing IT staff and management, examining key documentation and first hand observations of the environment. Typically a review can be undertaken in around 5 days offering the client a very cost effective way of improving performance, up-time and cost savings.

Technology & Infrastructure Strategies

This service is normally provided in association with an Infrastructure Review and provides the tools necessary to develop the infrastructure in an organised and planned way. High level or in-depth strategies can be produced to provide the client with concepts & standards that the organisation should be adhering to along with the projects that need to be executed to deliver the strategy. This document can include a detailed project plan and estimates of each project to be undertaken. This will give management the information they need relating to capital & revenue expenditure and return on investment enabling business cases and project briefs to be raised.

Technical Project Management

When it comes to the delivery of infrastructure projects there is nearly always a requirement to have a technical project manager involved. Without an in-depth technical appreciation of Infrastructures, networks, servers and security issues, projects will inevitably overrun and overspend. Foresight Consulting has the skills and experience to deliver effective infrastructure solutions and can manage the whole project life-cycle. By adapting our approach to the local interpretation of the PRINCE2 project management methodology, we can develop business cases and project briefs, estimate capital & revenue costs for budgetary purposes, develop and deliver against project plans, conduct proof of concepts, pilots and trials prior to roll-out and post implementation reviews after project completion.



Service Health Checks

Looking at specific servers, appliances and services, we can provide technical reports and remedial work-plans to improve service reliability and performance. Increased resilience and performance coupled with reduced costs are the main objectives for this type of assignment.

Security Reviews

IT security threats are as topical as ever and with the wide range of security devices and software available there has never been a better time to have your coverage reviewed. Our reviews cover the full infrastructure security spectrum including SMTP, HTTP, filtering, malware/spyware, anti-virus, firewalling, DMZ, IPS/IDS, remote access, VPNs, endpoint control, encryption and authentication. The resulting report can be used to bolster weak areas or to demonstrate to internal audit that the organisation has the required coverage and configuration in-place.

Technical Specifications

Usually with tenders in mind but maybe as part of project delivery, we can provide full specification documents and cost estimates against which formal quotations can be requested. Recent examples include a dual SAN and VM installation, disaster recovery and backup solutions, core LAN enhancements, Infrastructure server migrations and firewall deployment projects.

Full Tender Process Management

Working with the internal processes such as legal and audit, we can assist with the full tender process, technical specifications, costs and time estimates, PQQ stage, EOL & tender analysis, recommended tender lists, supplier recommendations, negotiations and full reporting by stage. This approach can take pressure off over-stretched internal resources whilst benefiting from our expertise in infrastructure design and purchasing.